



Digital System Choices:

TRIAD-S

Compact, feature-rich and affordable with a flat-pack design - the perfect starting point for the organization needing from 3 lines and 8 stations up to 12 lines and 32 digital stations.

Vodavi XTS

"XTS" stands for eX-pandable Telephone System. Our newest system is stackable, scalable and can accommodate businesses requiring anywhere from 12 to 252 stations.

The XTS can be configured as a one, two or three cabinet system, so you can begin with one cabinet, and then add cabinets as your business grows.

The new XTS can be networked with remote phone systems for a host of work group conveniences such as extension dialing and centralized voice mail. The XTS is also VoIP capable and has an ethernet port for future use.

Maximum Capacities

- One Cabinet: 48 CO lines and 96 Stations up to 136 ports
- Two Cabinets: 144 lines and 192 Stations up to 280 ports
- Three Cabinets: 144 lines and 252 Stations up to 376 ports

IT Directors will appreciate the look and design of the XTS, as it is both rack and wall mountable.



Digital Systems



A New Dimension in Business Communications

With the technology available today, the list of business communications applications seems endless. Call centers, computer telephony integration, e-mail, Internet access, ISDN, networking, voice mail and wireless may all be part of your communications system. So, you need a system you can build a solid foundation on — one that is prepared to handle the communications possibilities of the future. That system is TRIAD — a new digital platform that removes the complexity and takes you where you want to go.

The TRIAD family provides affordable, easy-to-use systems that start as small as 3 lines and 8 telephones and expand to 376 universal ports. Best of all, if you outgrow our smallest system and need to upgrade to the XTS, your investment is protected, as all TRIAD telephones are compatible with the entire system family. If you start with the XTS you'll have room to grow from 12 all the way up to 252 stations.

Three Models to Meet a Variety of Business Needs

- 1 Basic 8-Button Speakerphone** — With 7 fixed and 8 feature buttons, plus a fully integrated speakerphone, this phone covers the basics.
- 2 Executive 24-Button Speakerphone** — Ideal for executives and receptionists, this unit offers 12 fixed buttons, 24 feature buttons, integrated speakerphone and LCD display.
- 3 Elite Large Screen Display Telephone** — This new telephone is our top-of-the-line, business-communication solution. This high-tech and easy-to-use telephone is equipped with 12 fixed buttons and 30 feature buttons. Additionally, the oversized LCD display provides easy access to the interactive feature menu, which offers one-touch access to several commonly used features, such as Do Not Disturb, Last Number Redial, Voice Mail, Speed Dial, Directory and more.



Two TRIAD Phones Are CTI-Enabled
Increase your productivity with Computer Telephony Integration (CTI) now or in the future with Discovery Desktop or Discovery PC Phone. The Basic 8-button and Executive 24-button speakerphones are CTI enabled.



DSS Console — Add a DSS console and achieve an additional 48 buttons to support an attendant or answering position.

Improve Employee Productivity and Customer Service

- Directory Dialing, Speed Dialing and Last Number Redial make placing calls fast and easy.
- Incoming callers can dial extensions directly with optional Direct Inward Dialing (DID*) and Direct Number Identification Service (DNIS*).
- To help you manage calls more effectively, Caller ID Name and Number Integration and ANI Number Only indicate who is calling before you pick up the phone .
- Voice Mail is supported through digital integration with TRIAD Digital Dispatch, a scalable, self-contained voice-processing system that interfaces to standard, digital telephone extensions. TRIAD also integrates with PathFinder, our Windows™-based voice processing platform.
- Networking capabilities accommodate high-speed digital T-1* and ISDN trunking.* Features include DNIS,* Automatic Number Identification (ANI*) and DID.*
- Automatic Call Distribution provides several enhanced call-management features. Up to 16 agent groups are supported along with alternate overflow assignments and supervisor positions.
- Reduce long distance costs with Least Cost Routing, Call Costing, Programmable Toll Restriction and optional Voice-over-IP.

*Not available on TRIAD-S product line.

The Wanderer — With all the benefits of a TRIAD phone, The Wanderer adds mobility of 40' to 100' with the accessibility of your desktop phone number and extension.



System Features

User Productivity

ACD Agent/Primary/Secondary Group log-in*
Answering Machine Emulation
Call Announce Intercom
Call Back/Busy Station Queuing
Call Coverage
Call Forward Display
Camp-On and Call Transfer
Call Forward - All Calls, When Busy and No Answer
Call Pick Up - Group and Directed
Centrex Feature Support
Conferencing, Multi-Line and Add-On
Dial By Name
Directory Dialing
Distinctive Ringing
Do Not Disturb
External Paging Interface †
Flexible Button Programming
Follow Me Forward
Head Set Compatible
Head Set Mode-User Programmable
Hunt Group Ring All
Incoming CO Call Transfer
Intercom Button
Intercom Mode Selector
Internal Paging - 4 Zones
LCD Display (Executive Telephones)
Meet Me Page With Answer
Message Waiting
Name and Number Display At Idle
Off Hook Voice Over
Off Net Call Forwarding
One-Touch Call Record
Preset and Custom Text Messages
Programmable Name In Display
Programmable Speed Dial
Repeat Redial
Scrollable Canned Messages
Supervisor Monitoring
Station Speed Dial - 20 Numbers
Zap Tone

System Administration

CO Distinctive Ringing
Internal & External Preset Station Call Forwarding
System Programming from any LCD Station
System Speed Dial - 80 Numbers
True Tone Dialing
Universal Night Answer
Unsupervised Conferencing
Voice Mail Message Count

Communications Cost Control

8 Party Conferencing
ACD Calls-In-Queue Display*
ACD Overflow Station Forward*
ACD RAN *†
ACD Wrap-Up Timer Per Group*
Automatic Call Distribution*
Call Costing
Caller ID Integration †
Direct Inward Dial †‡
Dialed Number Identification Service (DNIS) †
Forced Or Non-Forced Account Codes
ISDN Trunking †‡
Least Cost Routing/Automatic Route Selection
Least Cost Route Queuing
Modular Hardware For Economical System Expansion
Night Mode Operation
RAN Announcements via Digital Voice Mail †
Separate Day and Night Class Of Service
SMDR Output For Call Accounting
T-1 Trunking †‡
Toll Restriction By Station and CO Line
Verified Account Codes
VoIP †‡

Customized Call Processing

Additional Ring Mode
Agent Wrap-Up Timer
Automatic Night Mode Activation
Call Duration In Queue Display
CO Line Name In Display
DID Output On ICLID Port †
Executive/Secretary Transfer
Number Of Calls In Queue
Off Hook Voice Over
Preset Call Forwarding/Overflow Ringing
Privacy, Programmable By Station and CO Line
Recorded Announcement Interface
Secondary Music Source
Station or Pilot Hunt Groups
Uniform Call Distribution
Universal Day Answer
Voice Mail and Auto Attendant Integration

Attendant Control

911 Attendant Alert
Alternate Attendant Position
Attendant Disable Outgoing Calls
Attendant Display/ACD Transfer Display
Attendant Override/Barge-In
Mailbox Button
Multiple Attendant Operation — Up To 3 Positions
Night Service Control/Automatic Night Mode Override
One Touch Call Transfer and Busy Station Indication
Recall For Transfer Calls and Calls On Hold

* Additional software required

† Additional hardware required

‡ Not available on TRIAD-S

Build your business communications system to support the applications you need today and add new applications at the time you need them. Experience a new dimension in business communications with the TRIAD Digital Communications System.



Proud to be tracked by NASDAQ: VTEK

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A NEW DIMENSION IN BUSINESS COMMUNICATIONS